

THE GALLUP ORGANIZATION

NATIONAL OPERATIONS CENTER
1001 Gallup Drive
Omaha, NE 68102 USA
(402) 951-2003
Fax (402) 484-4250

August 11, 2005

Mr. Randolph T. Mason, SIOR
Senior Vice President
Lee & Associates Commercial Real Estate Services
7700 Irvine Center Drive, Suite 600
Irvine, CA 92618

Randy,

I wanted to take a moment and let you know how much I appreciated your efforts in securing Gallup's new space in Irvine. This is the third major negotiation you have helped us with, and I am again completely satisfied. Your talent, willingness, and ability to help negotiate the best deal possible make you among the best real estate advisors with which I have worked. You have earned our trust, and can be certain we will be calling you in the future when the need arises.

All the best,



Ed Miller
Vice President of Facilities
Gallup, Inc.